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Garrison Agencies and Partners

Army Community Service

Address: 486 Replacement Ave, Fort Leonard Wood, MO

Phone: 573-596-0212

Army Community Service (ACS) Fort Leonard Wood is currently operating with limited staff due to the lapse in appropriation. Army Emergency Relief, Victim Advocacy, and the Family Advocacy Program are available to assist service members who require those services.

If in need of those services above, please call:

- AER assistance (573) 596.0613
- Victim Advocacy (573) 528.5784
- Family Advocacy (FAP) (573) 596.4268

In addition, ACS remains available to support Service members with in- and out-processing (Retiring, ETSing, and PCSing) procedures every Tuesday and Thursday from 1300-1330 hours.

Child & Youth Service

Address: 13486 Replacement Ave, Ste 1102, Fort Leonard Wood, MO

Phone: 573-596-0200

Child Development Centers Programs are authorized to operate during a government shutdown to support mission readiness. CDC and SAC scope of operations and operating hours will be in accordance with the Installation Commander's guidance.

Child Care Fees: Parents will be responsible for paying for care provided during a government shutdown. Childcare fees will be collected for services rendered **after** an appropriations bill or continuing resolution (CR) is passed. Once the CR is passed, families

RESOURCES AVAILABLE DURING THE LAPSE IN APPROPRIATION

will have 30 days to pay the balance for care that was billed during the furlough. Late payments will not be assessed during the furlough period. Note: Late payments will be applied 31 business days after the enactment of an appropriations bill or CR. **Regular CYS Procedures for non-payment will be implemented 31 days after the enactment of an appropriations bill or CR.

Family Child Care (FCC): FCC Providers who are providing Child Care, to include Army FCC Subsidy, will not be impacted and current policies and procedures will apply. Community-based fee assistance will not be impacted.

CYS Youth Programs: Pippin Youth Center should remain open with no decrement to service operations. **Youth Sports & Fitness.** While the parent will be billed for the service, they will not be required to pay until 30 days after the enactment of an appropriations bill or CR. **Regular CYS Procedures for non-payment will be implemented 31 days after the enactment of an appropriations bill or CR.

Family & Morale, Welfare, and Recreation programs (MWR)

Web Site: <https://leonardwood.armymwr.com/>
<https://www.facebook.com/mwr.ftwood>

Phone: 573-596-0118

All facilities will remain open for regular hours of operation for all authorized patrons to include Fitness Centers, Child Care and Recreation programs.

Religious Support Office

Web Site: <https://home.army.mil/wood/Garrison/chaplains/religious-support-office>
<https://www.facebook.com/fortleonardwoodRSO>

Phone: (573) 596-2127

Defense Commissary Agency (DeCA): The MILITARY STAR Card is offering 0% interest and no payments at commissaries worldwide for 3 months on purchases made Oct 1 through Oct 31 to offer immediate additional relief during the government shutdown.

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Support Services

Employee Assistance Program (EAP)

Address: 486 Replacement Ave, Fort Leonard Wood, MO

Phone: 573-596-0320 / 596-7199

Provide confidential counseling and support to help individuals navigate life's challenges, including stress and relationship issues, with a focus on resolving personal problems and enhancing overall wellness. DA Civilians, Retiree and their Families eligible for assistance. EAP Offices are part of the garrison ASAP program.

Military and Family Life Counseling (MFLC)

Web Site: [Military and Family Life Counseling \(MFLC\) program:](#)

The MFLC program continues to operate through a Government Shutdown and remains available to Soldiers and their families.

Military One Source

Web Site: [Military OneSource](#)

Offers confidential non-medical counseling (up to 12 free sessions), financial coaching, free tax filing services (MilTax), spouse employment resources, wellness coaching, and parenting/family programs. Provides 24/7 support by phone at 1-800-342-9647 and online at <https://www.militaryonesource.mil>.

MilLife Support

Web Site: [MilLife Support](#)

MilLife is a Military One Source program specific to Families with Special Needs, National Guard, New Service Member, Parent, Reserves, Retiree/Veteran, Service Member, Spouse, Survivor, Transitioning Service Member, and Wounded Warriors.

Salvation Army

Web Site: <https://pulaskicountysalvationarmy.com/>
<https://www.facebook.com/SalvationArmyPulaskiCountyMO>

Phone: 573-452-8438

RESOURCES AVAILABLE DURING THE LAPSE IN APPROPRIATION

Military Aid Associations

Army Emergency Relief (AER)

Web Site: [Army Emergency Relief](#)

Phone: 573-596-0613

AER may provide an interest-free **loan** equal to the amount of one net paycheck, up to a maximum amount of \$6,000, for soldiers and families who experience financial hardship due to lack of pay. Assistance is available up to the amount of one net paycheck (**maximum \$6,000**), with repayment beginning once pay is restored. (*Retirees and Survivors are NOT eligible.*) Reminder: AER loans are always zero interest and do not affect credit scores. AER now offers online applications for loans.

Local AER staff will continue to process emergency requests not associated with the shutdown (i.e. emergency leave travel, evictions, utility disconnections, etc.

Call 573-596-0613 for assistance)

Navy-Marine Corps Relief Society

Web Site: [Navy-Marine Corps Relief Society](#):

Offices will be open during normal hours to help families who are experiencing immediate needs related to the loss of income from a government shutdown.

Air Force Aid Society

Web Site: [Air Force Aid Society](#):

AFAS is prepared to support airmen, Guardians and their families affected by the shutdown, officials say. Watch www.afas.org and their social media channels for updates if the shutdown is expected to last beyond Oct. 15.

Mutual Assistance Coast Guard

Web Site: [Coast Guard Mutual Assistance](#)

CGMA will offer interest-free loans to help with bills, such as rent payments, insurance and childcare. Coast Guard military and civilian employees may be eligible to borrow up to the amount of their monthly Basic Allowance for Housing (BAH) as needed.

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Financial:

Thrift Savings Plan Hardship Withdrawal. Current federal civilian employees and members of the uniformed services can request a financial hardship in-service withdrawal from their TSP accounts. <https://www.tsp.gov/bulletins/19-9/>

Army Emergency Relief (AER)

Web Site: [Army Emergency Relief](#)

Phone: 573-596-0613

AER may provide an interest-free **loan** equal to the amount of one net paycheck, up to a maximum amount of \$6,000, for soldiers and families who experience financial hardship due to lack of pay. Assistance is available up to the amount of one net paycheck (**maximum \$6,000**), with repayment beginning once pay is restored. (*Retirees and Survivors are NOT eligible.*) Reminder: AER loans are always zero interest and do not affect credit scores. AER now offers online applications for loans.

Local AER staff will continue to process emergency requests not associated with the shutdown (i.e. emergency leave travel, evictions, utility disconnections, etc. Call 573-596-0613 for assistance)

State/Federal Aid:

Federal Employee Education and Assistance Fund: FEEA has both an Emergency Hardship Loan program and Shutdown Grants available for qualifying full-time federal civilian employees. It is important to note the differences between the two programs, notably:

- The Emergency Hardship Loan program **does not** cover pay loss during a government shutdown.
- The Shutdown Grant application will only become available should a shutdown persists beyond the point that federal employees miss all or part of a paycheck.

For state-by-state benefits <https://feea.org/shutdown/#toggle-id-1>

Unemployment Benefits: Civilians may be able to file for unemployment benefits during a government shutdown - but know that you will most likely have to repay any benefits received if you get your paycheck from the federal government. Unemployment is a state benefit, but you can find out more information at: <https://www.usa.gov/unemployment-benefits>

RESOURCES AVAILABLE DURING THE LAPSE IN APPROPRIATION

Food Banks

Armed Services YMCA

Address: 13900 Replacement Avenue, Fort Leonard Wood, MO

Phone: (573) 329-4513

Hours: Every Wednesday during the shutdown

ASYMCA Marketplace Food Pantry will be open every Wednesday until the shutdown is over, or our military members receive pay. Military families may shop twice a month during this difficult time. The pantry is open to all currently active duty, retired military, and veterans. If you're unable to attend during our open hours, please reach out — YMCA will do their best to accommodate your needs.

Pantry registration will open the Friday before each Wednesday shop day.

Register here: [Fort Leonard Wood Market Place](#)

Crocker Presbyterian Church

Address: Crocker Presbyterian Church, 414 South Commercial Street Crocker

Phone: (573) 855-7588

Hours: Pantry 2nd Tuesday and every Wednesday Noon to 5:30 p.m.

Dixon Area Caring Center

Address: 206 South Elm Street, Dixon MO

Phone: (573) 759-3023

Hours: Food Distribution: Monday-Friday 11 a.m. - noon

Office Hours: Monday-Friday 9 a.m. -5 p.m. / Saturday 9 a.m. -1 p.m.

Good Samaritan Resource Center

Address: 1811 W. Historic Route 66, Waynesville MO

Phone: (573) 774-5011

Hours: Monday, Wednesday, Friday 9 a.m. - 3 p.m.

Families must be residents of Pulaski County in order to receive emergency food. Non-residents are reviewed on a case-by-case basis. A photo ID, proof of income, proof of residency and SS cards for everyone in the household are required. To qualify, clients must meet income guidelines, live in Pulaski County and complete an application

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Ozark Food Harvest

Address: 2810 N. Cedarbrook Ave., Springfield, MO 65803

Web Site: <https://ozarksfoodharvest.org/>

To find other local food banks: visit: <https://www.feedingamerica.org/need-help-find-food>

Helpful Websites / Links

<https://www.opm.gov>

<https://www.gao.gov>

www.militaryonesource.mil

<https://988lifeline.org/>

<https://resources.redcross.org>

<https://www.armyemergencyrelief.org/assistance/>