



Six Flags Entertainment

Re-Opening Health and Safety Plan

Summary of Key Safety/Sanitization Strategies and Protocols

The safety and health of our guests is our top priority. The Six Flags Re-Opening Plan was developed in coordination with expert epidemiologists and is designed to protect Six Flags guests and Team Members from potential exposure to COVID-19.

This document is a summary of the key program components as of May 25, 2020. The plan is a living document that will be adjusted as needed based on the implementation of new programs, guidance from the CDC or mandates from federal, state and local government agencies.

General Protocols



Require Guests to Follow our Robust Health Policy

Prior to visiting the park, all guests will be asked to carefully review our health policy, which requires all attendees to have been healthy for at least 14 days prior to their visit.



Require All Guests and Team Members to Wear Masks

All guests over the age of two and all team members will be required to wear face masks covering the nose and mouth throughout their time on the property (some exceptions apply, especially in our waterparks. See FAQs on website for details).

Screening Protocols



Conduct Non-Invasive Temperature Checks on Guests

We will be using state-of-the-art temperature reading technology designed to provide an efficient guest experience.



Check the Temperature of Team Members

Team Members will be screened for high temperatures when they arrive on the property.

Social Distancing Protocols



Control Daily Park Capacity

We will be controlling the maximum daily attendance at each of our parks to maximize the space available to each guest.



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Social Distancing Protocols *(continued)*



Implement a New Park Reservation & Contact System

To reduce congestion at the front gate and to ensure a great experience for all visitors, we'll be implementing a web-based reservation system for all guests.



Strongly Encourage Guests to Purchase Parking in Advance

Strategic parking protocols are being put in place to promote guest adherence to social distancing protocol when parking their vehicles.



Promote Separation in all Queues

We'll have clear markers in all of our park entry, ride, restroom and dining queues to help guests keep a safe distance from one another. Roaming personnel will monitor the queues to ensure that social distancing is promoted.



Promote Guest Separation in Seating Areas

Our dining and waterpark seating areas will be reconfigured to encourage plenty of distance between seated parties. In areas where strangers are seated together, seats will be removed or blocked off to promote a clear 6-foot gap between guests.



Separate Guests on Rides & Attractions

We've developed custom plans for each of our rides and attractions to minimize contact between parties and follow social distancing guidelines. Strategies for separating guests include empty rows and leaving empty seats between guests in ride vehicles.



Promote Guest Separation in Waterpark Changing Areas

We'll have clear markers in our waterpark changing areas, changing rooms, and showering areas to facilitate social distancing.



Reduce Indoor Facility Venue Capacity

While most of the Six Flags experience takes place outdoors, we do have many indoor shops, restaurants and service buildings. Capacity at each of these venues will be reduced to ensure that there is plenty of room for social distancing.



Separate Team Members and Guests with Protective Equipment

We are introducing individual protection equipment at many of our food locations to definitively separate guests from team members.



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Social Distancing Protocols *(continued)*



Minimize Guest Contact During Security Pre-Screen

We will be using state-of-the-art technology designed to efficiently perform bag checks and metal detection with no contact.



Separate Guests in Entertainment Viewing Areas

Guests viewing entertainment, in the form of live outdoor street shows, fireworks displays, or other people playing games, will be separated from the performances and each other.



Remote Classroom Training for Team Members

Every team member traditionally undergoes a significant amount of classroom training. This will be replaced with remote training whenever possible.

Sanitization and Disinfection Protocols



Introduce Cleaning Teams to Disinfect Common Areas and Equipment

We are significantly increasing our efforts to sanitize and disinfect all high touch points, such as chairs, tubes, life jackets, rafts, benches, tables, cans, etc.



Provide Hand Sanitizer Stations Throughout the Park

We will have a large number of stations throughout the park offering free hand sanitizer to guests and team members.



Provide Hand Washing Stations for Guests Throughout the Park

We will provide guests with easy access to hand washing stations in the park's high traffic areas.



Frequently Monitor and Sanitize Restroom Areas

We will have dedicated personnel who will disinfect all high touch point areas within the restrooms on a regular basis.



Frequently Monitor and Sanitize Waterpark Changing Areas

We will monitor and regularly disinfect all changing area high touch points including showers, shower curtains, and lockers.



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Sanitization and Disinfection Protocols *(continued)*



Frequently Sanitize & Disinfect Ride Units

Cleaning teams will spray or wipe down seats and restraints to give the riders a safe and sanitary experience.



Frequently Clean & Sanitize Team Member Work Areas

Team Member work areas in both the back and front of house will be sanitized multiple times each day according to CDC guidelines.



Encourage Hand Sanitization When Entering Ride Queues

To maximize the sanitization of our ride queue rails, we'll provide and encourage the use of hand sanitizer at the entrance of all ride queues. Depending on the experience, we'll also make hand sanitizer available at ride exits.



Provide All Team Members with Personal Protective Gear

Every team member will be provided a kit featuring a face mask, gloves and safety glasses to use during their shift. Kits can be refreshed daily or as otherwise needed.



Priority Cleaning Regimen for All Dining, Cabana & Locker Areas

Trained, dedicated cleaning teams will frequently monitor and disinfect dining areas, cabanas, and locker areas



Quarantine & Secure All Food Service Items

Following industry and CDC guidelines, all food service items such as napkins, food wrappings, condiments, and cutlery will be accepted into our warehouse, quarantined, and secured prior to disbursement and utilization.



Eliminate Open-Access Condiment, Topping Stations

Ketchup, mustard and other condiments will now be securely stored and served to guests upon request.



Eliminate Self-Service Cutlery & Napkin Stations

Napkins, knives and forks will now be securely stored and provided to guests with their meal, as required or on request.



Ensure that Only Unused Cups are Used at our Beverage Filling Stations

Guests participating in one of our food or beverage refill programs will receive new containers each time they fill. All beverages will be disbursed by an attendant (no more self-service refills).



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Sanitization and Disinfection Protocols *(continued)*



Eliminate Buffets & Ensure All Food Items are Shielded From Guests

In-park restaurants that hosted self-service buffets and salad bars will be reconfigured to eliminate guest contact with food.



Reconfigure Games to Allow for Effective Sanitization and Social Distancing

Game items will be sanitized between uses or, if that's not possible, guests will be provided with gloves for each play. Group race games and arcade games will be reconfigured to ensure that guests are kept separate.

Signage, Communications, Training & Guest On-Boarding Protocols



Pre-Visit Guest On-Boarding Program

Guests with reservations will receive on-boarding information prior to their visit explaining how they can stay safe and have a great day at the park by following our basic social distancing and hygiene guidelines. Program will include emails, documentation and videos.



Newsletter Communication Program

Guest newsletters will regularly feature information about how to best plan for a visit to the park. Topics will include new screening procedures, security screening procedures, mobile ordering program processes, reservation systems, social distancing recommendations, disinfectant procedures, and more.



Social Distancing Messaging on Six Flags TV

Our in-park TV network (at most Six Flags parks) will feature regular messaging encouraging guests to social distance and offering them tips on how they can stay germ free at the park.



Display Social Distancing & Hygiene Signage

Signage reminding guests to practice social distancing and good hand hygiene will be displayed conspicuously throughout the park.



Mandatory COVID-19 Training for All Six Flags Team Members

We'll require all of our team members to participate in online training programs instructing them how to stay safe and keep our guests safe.