Resources Available

(click links below for quick access)

Garrison Agencies Financial

Support Services Food Banks

Military Aid Associations Helpful Links

State/Federal Aid School Assistance

Garrison Agencies and Partners

Army Community Service

Address: 486 Replacement Ave, Fort Leonard Wood, MO

Phone: 573-596-0212

Army Community Service (ACS) Fort Leonard Wood is currently operating with limited staff due to the lapse in appropriation. Army Emergency Relief, Victim Advocacy, and the Family Advocacy Program are available to assist service members who require those services. If in need of those services above, please call:

- AER assistance (573) 596.0613
- Victim Advocacy (573) 528.5784
- Family Advocacy (FAP) (573) 596.4268

In addition, ACS remains available to support Service members with in- and out-processing (Retiring, ETSing, and PCSing) procedures every Tuesday and Thursday from 1300-1330 hours.

Child & Youth Service

Address: 13486 Replacement Ave., Ste 1102, Fort Leonard Wood, MO

Phone: 573-596-0200

Child Development Centers Programs are authorized to operate during a government shutdown to support mission readiness. CDC and SAC scope of operations and operating hours will be in accordance with the Installation Commander's guidance.

Child Care Fees: Parents will be responsible for paying for care provided during a government shutdown. Childcare fees will be collected for services rendered <u>after</u> an appropriations bill or continuing resolution (CR) is passed. Once the CR is passed, families

will have 30 days to pay the balance for care that was billed during the furlough. Late payments will not be assessed during the furlough period. Note: Late payments will be applied 31 business days after the enactment of an appropriations bill or CR. **Regular CYS Procedures for non-payment will be implemented 31 days after the enactment of an appropriations bill or CR.

Family Child Care (FCC): FCC Providers who are providing Child Care, to include Army FCC Subsidy, will not be impacted and current policies and procedures will apply. Community-based fee assistance will not be impacted.

CYS Youth Programs: Pippin Youth Center should remain open with no decrement to service operations. Youth Sports & Fitness. While the parent will be billed for the service, they will not be required to pay until 30 days after the enactment of an appropriations bill or CR. **Regular CYS Procedures for non-payment will be implemented 31 days after the enactment of an appropriations bill or CR.

Family & Morale, Welfare, and Recreation programs (MWR)

Web Site: https://leonardwood.armymwr.com/

https://www.facebook.com/mwr.ftwood

Phone: 573-596-0118

All facilities will remain open for regular hours of operation for all authorized patrons to include

Fitness Centers, Child Care and Recreation programs.

Religious Support Office

Web Site: https://home.army.mil/wood/Garrison/chaplains/religious-support-office

https://www.facebook.com/fortleonardwoodRSO

Phone: (573) 596-2127

Defense Commissary Agency (DeCA)

The MILITARY STAR Card is offering 0% interest and no payments at commissaries worldwide for 3 months on purchases made Oct 1 through Oct 31 to offer immediate additional relief during the government shutdown.

Support Services

Employee Assistance Program (EAP)

Address: 486 Replacement Ave, Fort Leonard Wood, MO

Phone: 573-596-0320 / 596-7199

Provide confidential counseling and support to help individuals navigate life's challenges, including stress and relationship issues, with a focus on resolving personal problems and enhancing overall wellness. DA Civilians, Retiree and their Families eligible for assistance. EAP Offices are part of the garrison ASAP program.

Military and Family Life Counseling (MFLC)

Web Site: Military and Family Life Counseling (MFLC) program:

The MFLC program continues to operate through a Government Shutdown and remains available to Soldiers and their families.

Military One Source

Web Site: Military OneSource

Offers confidential non-medical counseling (up to 12 free sessions), financial coaching, free tax filing services (MilTax), spouse employment resources, wellness coaching, and parenting/family programs. Provides 24/7 support by phone at 1-800-342-9647 and online at https://www.militaryonesource.mil.

MilLife Support

Web Site: MilLife Support

MilLife is a Military One Source program specific to Families with Special Needs, National Guard, New Service Member, Parent, Reserves, Retiree/Veteran, Service Member, Spouse, Survivor, Transitioning Service Member, and Wounded Warriors.

Salvation Army

Web Site: https://pulaskicountysalvationarmy.com/

https://www.facebook.com/SalvationArmyPulaskiCountyMO

https://www.salvationarmyusa.org/

Phone: 573-452-8438 / 573-736-5415

The Salvation Army tries to provide financial assistance as well as free items. A focus is on helping struggling families or individuals. Find where to get help with paying utility bills, housing or rent or get free bus or gasoline vouchers, clothes or food..

Military Aid Associations

Army Emergency Relief (AER)

Web Site: Army Emergency Relief

Phone: 573-596-0613

AER may provide an interest-free **loan** equal to the amount of one net paycheck, up to a maximum amount of \$6,000, for soldiers and families who experience financial hardship due to lack of pay. Assistance is available up to the amount of one net paycheck (**maximum \$6,000**), with repayment beginning once pay is restored. (*Retirees and Survivors are NOT eligible.*) Reminder: AER loans are always zero interest and do not affect credit scores. AER now offers online applications for loans.

Local AER staff will continue to process emergency requests not associated with the shutdown (i.e. emergency leave travel, evictions, utility disconnections, etc.

Call 573-596-0613 for assistance)

Navy-Marine Corps Relief Society

Web Site: Navy-Marine Corps Relief Society:

Offices will be open during normal hours to help families who are experiencing immediate needs related to the loss of income from a government shutdown.

Air Force Aid Society

Web Site: Air Force Aid Society:

AFAS is prepared to support airmen, Guardians and their families affected by the shutdown, officials say. Watch www.afas.org and their social media channels for updates if the shutdown is expected to last beyond Oct. 15.

Mutual Assistance Coast Guard

Web Site: Coast Guard Mutual Assistance

CGMA will offer interest-free loans to help with bills, such as rent payments, insurance and childcare. Coast Guard military and civilian employees may be eligible to borrow up to the amount of their monthly Basic Allowance for Housing (BAH) as needed.

Financial:

Army Emergency Relief (AER) Web Site: Army Emergency Relief

Phone: 573-596-0613

AER may provide an interest-free **loan** equal to the amount of one net paycheck, up to a maximum amount of \$6,000, for soldiers and families who experience financial hardship due to lack of pay. Assistance is available up to the amount of one net paycheck (**maximum \$6,000**), with repayment beginning once pay is restored. (*Retirees and Survivors are NOT eligible.*) Reminder: AER loans are always zero interest and do not affect credit scores. AER now offers online applications for loans.

Local AER staff will continue to process emergency requests not associated with the shutdown (i.e. emergency leave travel, evictions, utility disconnections, etc. Call 573-596-0613 for assistance)

Thrift Savings Plan Hardship Withdrawal.

Current federal civilian employees and members of the uniformed services can request a financial hardship in-service withdrawal from their TSP accounts. https://www.tsp.gov/bulletins/19-9/

GovFacts

Financial Assistance for Federal Employees During the 2025 Government Shutdown Resources are updated regularly but please keep in mind that links, programs, policies, and contact information do change.

Web Site: https://govfacts.org/explainer/financial-assistance-for-federal-employees-during-the-2025-government-shutdown/

State/Federal Aid:

Disabled American Veterans Chapter 49

Address: 20190 Buffer LaneWaynesville, MO 65583

Phone: Service Office (573) 774-7822 **Phone:** Thrift Store (573) 774-3405

Free Professional Assistance to Veterans and Families in Obtaining Benefits and Services

Earned through Military Services

Thrift Store Monday through Friday 10:00 a.m. - 3:00 p.m.

Family Support Division

712 Historic 66 West Waynesville, MO 65583

573-774-2740

Web Site: www.dss.mo.gov/offices.htm

Federal Employee Education and Assistance Fund:

FEEA has both an Emergency Hardship Loan program and Shutdown Grants available for qualifying full-time federal civilian employees. It is important to note the differences between the two programs, notably:

- The Emergency Hardship Loan program <u>does not</u> cover pay loss during a government shutdown.
- The Shutdown Grant application will only become available should a shutdown persists beyond the point that federal employees miss all or part of a paycheck.

For state-by-state benefits https://feea.org/shutdown/#toggle-id-1

Food and Nutrition Service-U. S. Department of Agriculture

Mission is to increase food security and reduce hunger in partnership with cooperating organizations.

Web Site: https://www.fns.usda.gov/

Missouri Department of Social Services

Web Site: https://dss.mo.gov/

Missouri Veterans Commission

Web Site: https://mvc.dps.mo.gov/

My Fed Benefits

https://myfedbenefitshelp.com/assistance-programs-for-federal-employees-furlough-during-the-government-shutdown/

Shutdown Assistance Map: https://myfedbenefitshelp.com/shutdown-assistance-map/

Pulaski County, MO Women, Infants, and Children (WIC)

Women, Infants & Children (WIC) provides federal grants to states for supplemental foods, health care referrals, and nutrition education for pregnant women and postpartum women, infants and children up to the age of five. Families must also meet other eligibility guidelines to participate.

Web Site: https://www.pulaskicountyhealth.com/wic.html

Unemployment Benefits:

Civilians may be able to file for unemployment benefits during a government shutdown - but know that you will most likely have to repay any benefits received if you get your paycheck from the federal government. Unemployment is a state benefit, but you can find out more information at: https://www.usa.gov/unemployment-benefits

United Way 2-1-1 Helpline, MO

Website: https://www.211.org/about-us

2-1-1 is a free, confidential service connecting state residents to local health, housing, food, and emergency resources. Just dial 2-1-25

Food Banks

Armed Services YMCA

Address: 13900 Replacement Avenue, Fort Leonard Wood, MO

Phone: (573) 329-4513

Hours: Every Wednesday during the shutdown

ASYMCA Marketplace Food Pantry will be open every Wednesday until the shutdown is over, or our military members receive pay. Military families may shop twice a month during this difficult time. The pantry is open to all currently active duty, retired military, and veterans. If you're unable to attend during our open hours, please reach out — YMCA will do their best to accommodate your needs.

Pantry registration will open the Friday before each Wednesday shop day.

Register here: Fort Leonard Wood Market Place

Crocker Presbyterian Church

Address: Crocker Presbyterian Church, 414 South Commercial Street Crocker

Phone:(573) 855-7588

Hours: Pantry 2nd Tuesday and every Wednesday Noon to 5:30 p.m.

Dixon Area Caring Center

Address: 206 South Elm Street, Dixon MO

Phone: (573) 759-3023

Hours: Food Distribution: Monday-Friday 11 a.m. - noon

Office Hours: Monday-Friday 9 a.m. -5 p.m. / Saturday 9 a.m. -1 p.m.

First Assembly of God

Address: 919 Hwy ZSt. Robert, MO 65584

Phone: (573) 336-4452

1st and 3rd Thursday 10AM to Noon• Food, Diapers and Feminine Supplies

Good Samaritan Resource Center

Address: 1811 W. Historic Route 66, Waynesville MO

Phone: Food Pantry: (573) 774-5011 **Phone: Thrift Store:** (573) 774-5113

Hours: Monday, Wednesday, Friday 9 a.m. - 3 p.m.

Families must be residents of Pulaski County in order to receive emergency food. Non-residents are reviewed on a case-by-case basis. A photo ID, proof of income, proof of residency and SS

cards for everyone in the household are required. To qualify, clients must meet income

guidelines, live in Pulaski County and complete an application

Good Samaritan Richland

Phone: (573) 433-3851

Metamorphosis Outreach and Empowerment Center (MOEC)

Address: 1018 Missouri Avenue Suite 7 St. Robert, MO 65584

Phone: (573) 336-2266

Food Pantry / Community Outreach Meal First Sunday of Month 12:00 p.m. - 2:00 p.m.

New Life Fellowship

Address: 111 E. Washington, Richland, MO 65556

Phone: (573) 765-3642

Web Site: www.richlandnlf.org

Food Assistance

Ozark Food Harvest

Address: 2810 N. Cedarbrook Ave., Springfield, MO 65803

Web Site: https://ozarksfoodharvest.org/

Visions Unlimited Food Pantry

(Serves Miller, Laclede, Pulaski, Camden and Phelps Counties)

Address: 476 Highway Y Eldon, MO 65026

Phone: (573) 392-5844

Food Assistance

The Food Bank for Central & Northeast Missouri

https://sharefoodbringhope.org/

Find other local food banks @ Feeding America: visit:

https://www.feedingamerica.org/need-help-find-food

School Assistance

If your household income has been affected due to furlough, reduced hours, or other changes, your children may now qualify for free or reduced-price school meals. Meal benefit applications can be submitted at any time during the school year. Changes in income, employment status, or household circumstances may make your family eligible for these benefits.

- Waynesville R-VI: Breakfast is free for all students. Free and Reduced forms can be
 picked up and turned in at the office or completed online at
 https://www.myschoolapps.com.
 - If your family qualifies for free or reduced meal and you use Club Tiger (Waynesville) you may also receive a discount on those fees.
- Dixon R-1: Free and Reduced forms can be picked up and turned in at the office.
- **Lebanon R-**3: The Free & Reduced form is also electronically available in the Parent Portal.
- Laquey R-V: Free and Reduced forms can be picked up at any school office or completed online on Infinite Campus.
 - If your family qualifies for free or reduced meal and you use Hornet Club (Laquey) you may also receive a discount on those fees.
- Plato R-V: Free and Reduced forms can be picked up and turned in at the office.
- Richland R-4: Free and Reduced forms can be picked up and turned in at the office.

Helpful Websites / Links

Office of Personnel Management (OPM)

https://www.opm.gov

OPM Furlough FAQ

https://www.opm.gov/policy-data-oversight/pay-leave/furlough-guidance/#url=Overview

988 Crisis Line

https://988lifeline.org/

Military One Source

https://www.militaryonesource.mil/

Red Cross

https://resources.redcross.org

Army Emergency Relief (AER)

https://www.armyemergencyrelief.org/assistance/

Good Samaritan of the Ozarks

https://goodsam-genesis.org/

Central Missouri Foster Care and Adoption Association (CMFCAA)

Household goods / Utility/basic needs assistance

www.dioieffcitv.org